

ING Investor Dashboard

Q2 2009 Regional Findings

Presented by ING

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WWW.ING.ASIA

BANKING - INVESTMENTS - LIFE INSURANCE - RETIREMENT SERVICES



Q2 09 Key Findings

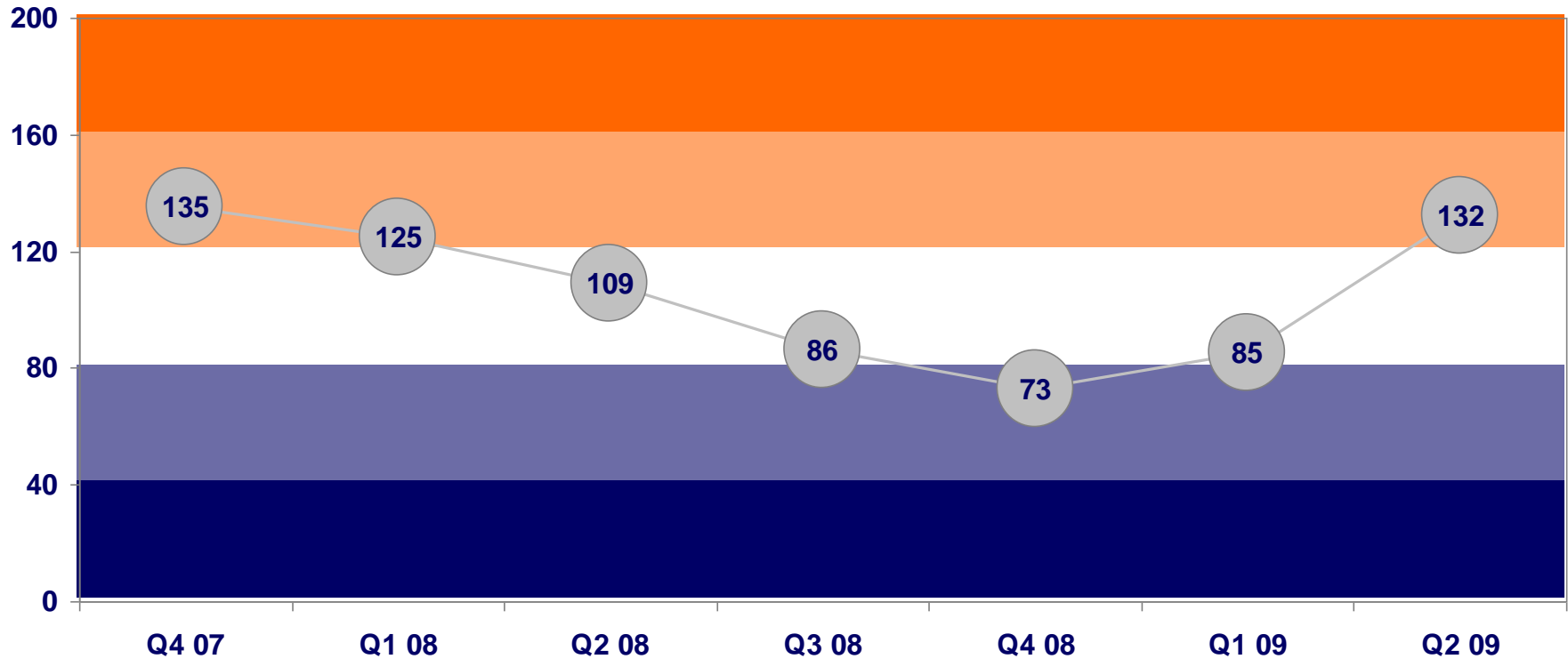
- ING Investor Dashboard pan-Asia (ex-Japan) Sentiment Index for Asia up 81% for 1H 2009
 - 132 for Q2 09 from 73 for Q4 08
 - 55% quarter-on-quarter increase
- High optimism despite continued economic uncertainty
 - 48% of Asian investors (ex-Japan) say the economy improved versus 17% in Q1 09
 - 61% believe the economy will improve in Q3 09
- Optimism driven by financial market rally
 - 50% say they saw positive ROI versus 22% in Q1 09
 - 49% expect the stock market to continue rising in the following quarter versus 25% in Q1 09
- Asian investors becoming more optimistic about the US economy
 - 56% believe the US economy will improve the following quarter versus 32% in Q1 09

Q2 09 Key Findings

- China and India remain most optimistic markets – supported by market rally, strong economic fundamentals and government policies
 - China index rises 27%
 - 90% of China investors are seeing the positive effects of the stimulus package on the economy
 - 78% believe China will meet or exceed its 8% GDP target
 - India index rises 37%
 - 71% of India investors think results of the recent election will be favourable for the investment climate

Pan-Asia ING Investor Dashboard Sentiment Index

The ING Investor Dashboard pan-Asia (ex-Japan) sentiment index moves back into the optimistic zone. The Index jumps 81% to 132 for Q2 2009 from 73 for Q4 2008 and registers a 55% quarter-on-quarter increase.



The ING Investor Dashboard pan-Asia sentiment index is derived from the median of 10 markets – China (CN), Hong Kong (HK), India (IN), Indonesia (ID), Korea (KR), Malaysia (MY), the Philippines (PH), Singapore (SG), Taiwan (TW) and Thailand (TH)

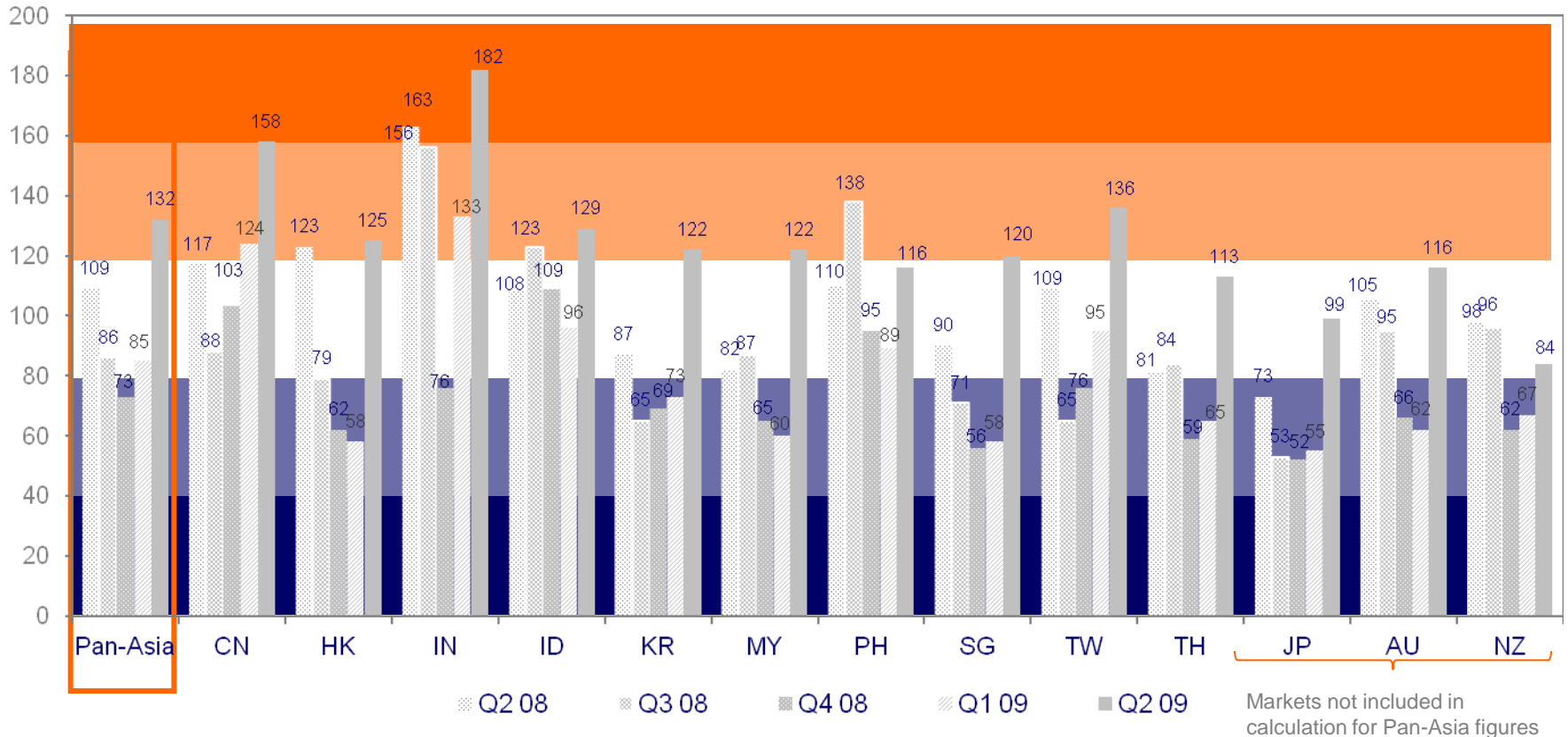
Very optimistic Optimistic Neutral Pessimistic Very pessimistic

Base: All Respondents - excluding Japan (JP), Australia (AU) and New Zealand (NZ)



ING Investor Dashboard Sentiment Index – 13 Markets

Investor sentiment in all markets across the region shows significant upswing for Q2 09. Hong Kong and Singapore show considerable increase despite still being in recession.



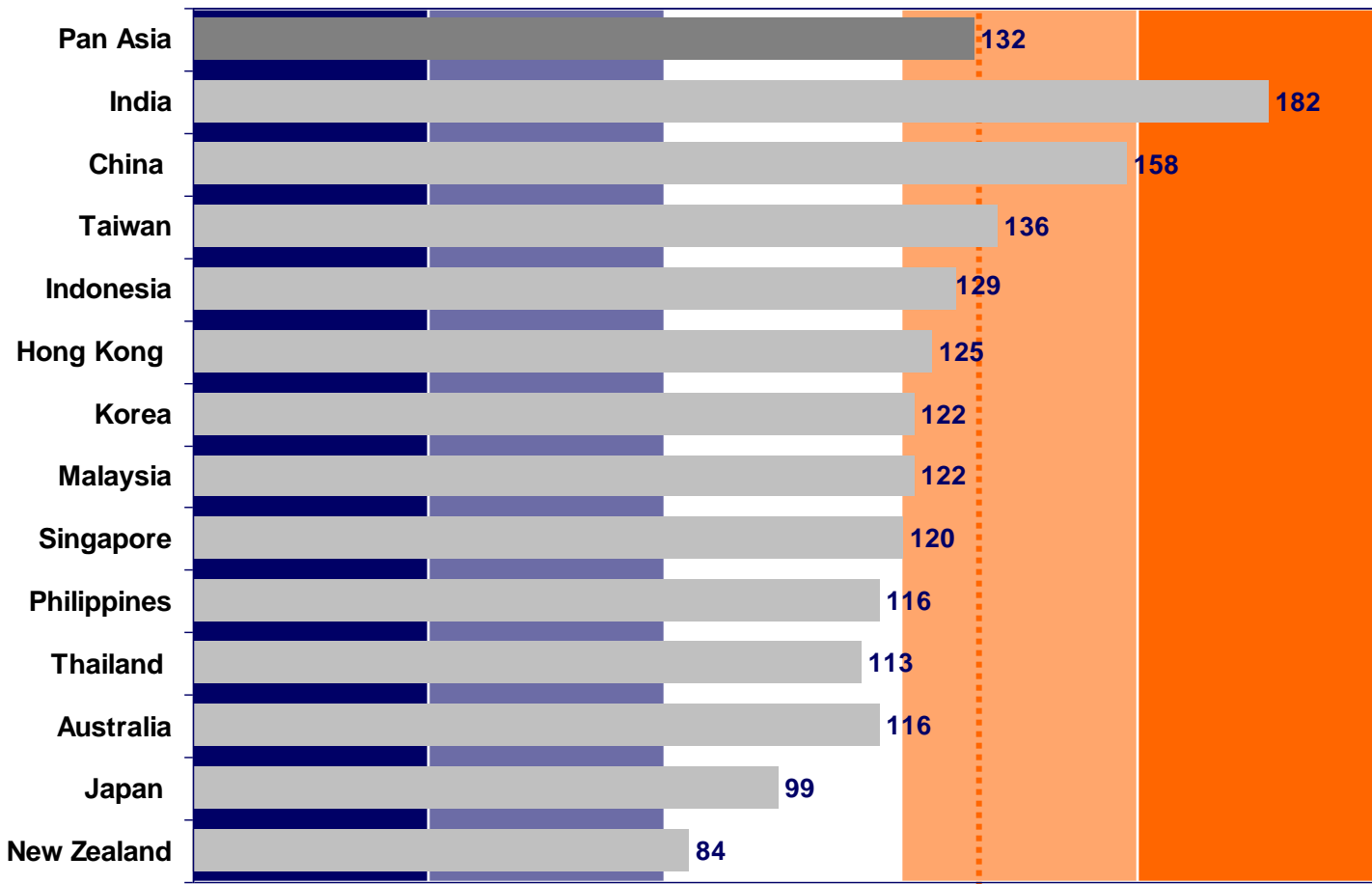
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Very optimistic (Orange), Optimistic (Light Orange), Neutral (White), Pessimistic (Blue), Very pessimistic (Dark Blue)

Base: All Respondents



ING Investor Dashboard Sentiment Q2 09 Index – Ranking



Markets not included in calculation for Pan-Asia figures

The ING Investor Dashboard pan-Asia sentiment index is derived from the median of 10 markets – China (CN), Hong Kong (HK), India (IN), Indonesia (ID), Korea (KR), Malaysia (MY), the Philippines (PH), Singapore (SG), Taiwan (TW) and Thailand (TH)

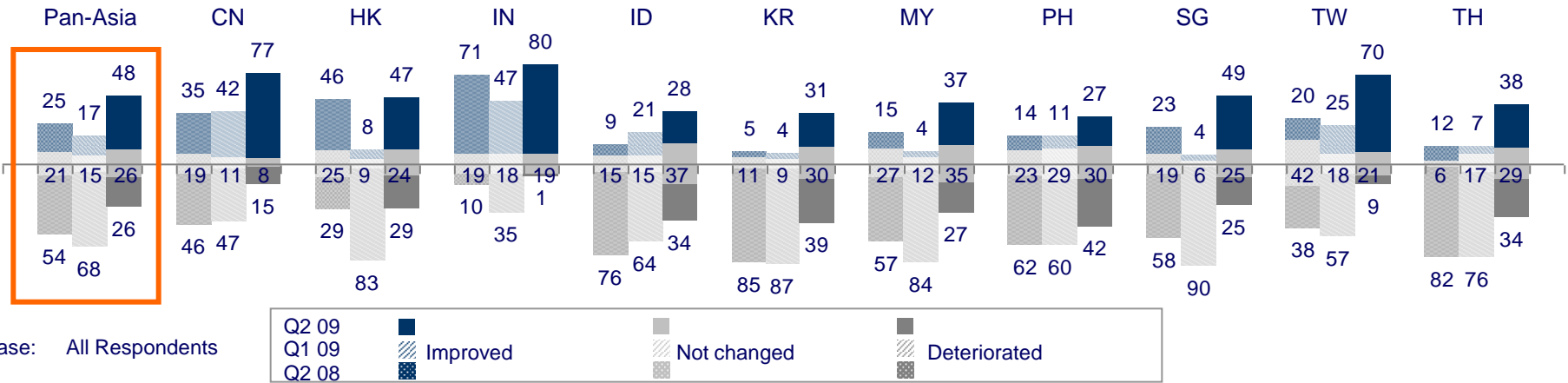
Base: All Respondents Very optimistic Optimistic Neutral Pessimistic Very pessimistic **ING**

View on Economic Situation

High optimism despite continued economic uncertainty. 48% of Asian investors (ex-Japan) say the economic situation improved in Q2 09 compared to 17% in Q1 09 and 61% believe the economy will improve in Q3 09.

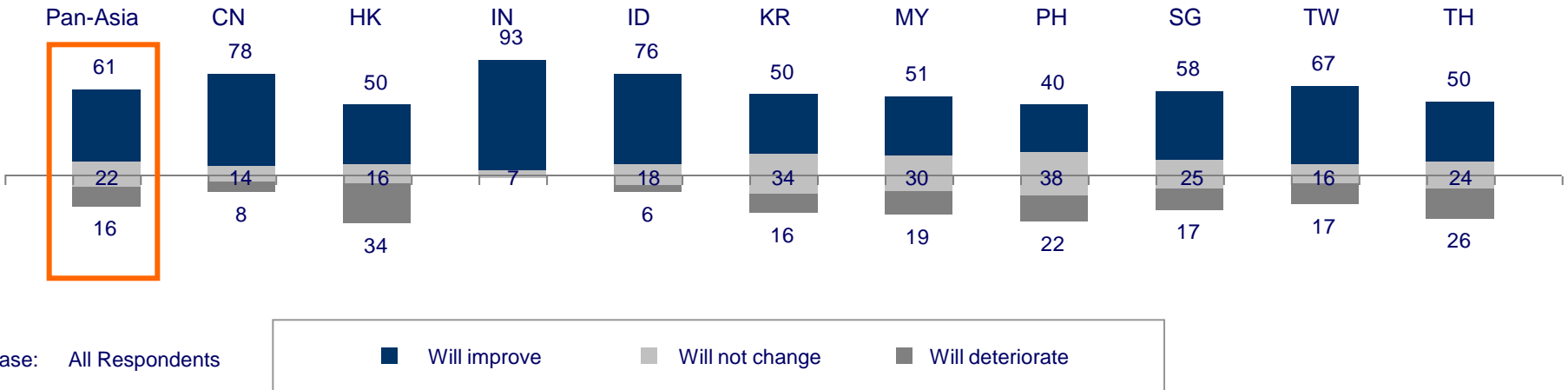
View on Economic Situation – Q2 09

% of respondents who think the economic situation in their own country had improved, not changed and deteriorated



View on Economic Situation – Q3 09

% of respondents who think the economic situation in their own country will improve, not change and deteriorate

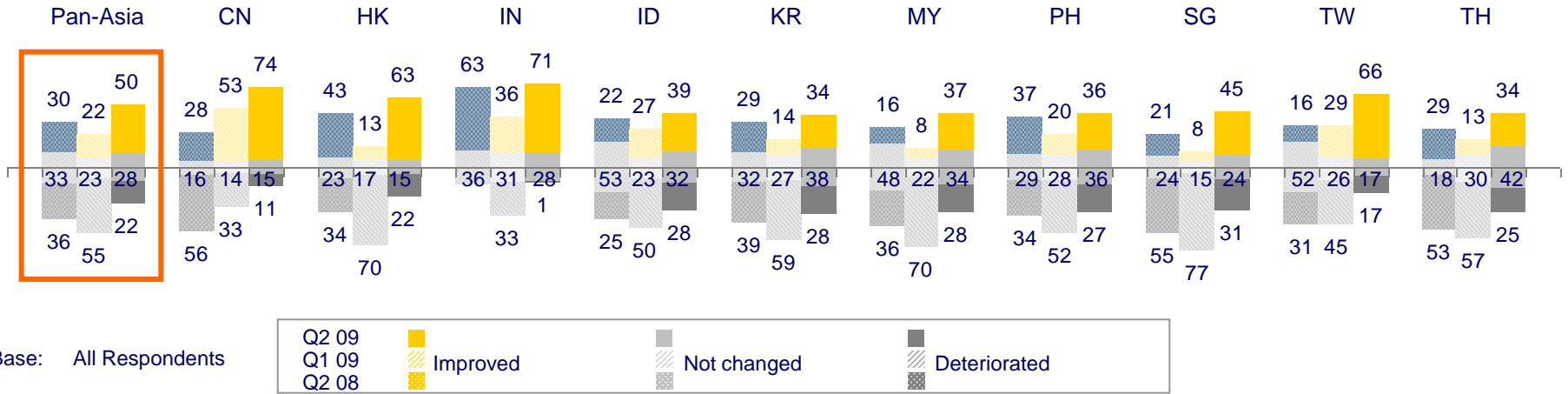


View on Return on Investment

Better return on investment. 50% of Asian investors (ex-Japan) say their ROI improved in Q2 09 compared to 22% in Q1 09. 62% of Asian investors (ex-Japan) expect their return on investment to increase in Q3 2009.

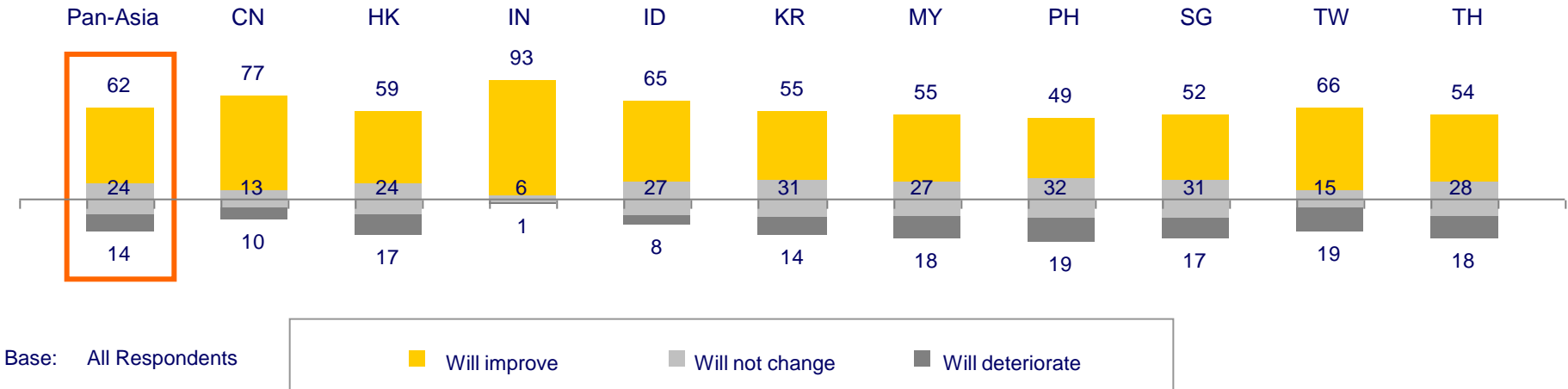
View on ROI – Q2 09

% of respondents who think their return on investment had increased, not changed and decreased



View on ROI – Q3 09

% of respondents who think their return on investment will increase, not change and decrease

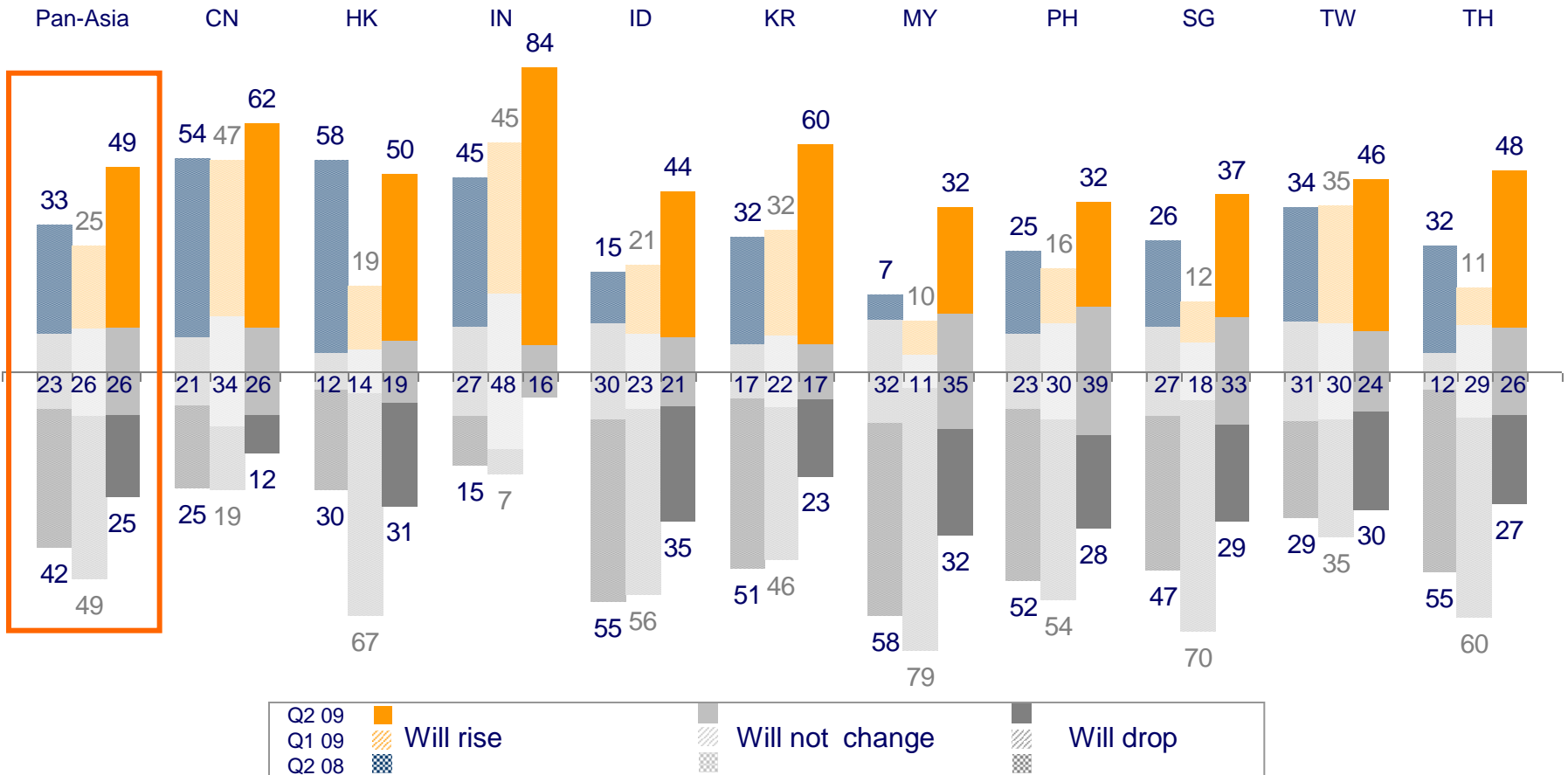


View on Stock Market

Investors are optimistic the stock market will continue its run. Only 25% of Asian investors (ex-Japan) think the stock market will drop in Q3 09. Asian investors (ex-Japan) expect the stock market to rise an average of 9.2% in Q3 09.

View on Stock Market – Q3 09

% of respondents who think the stock market will rise, not change and drop

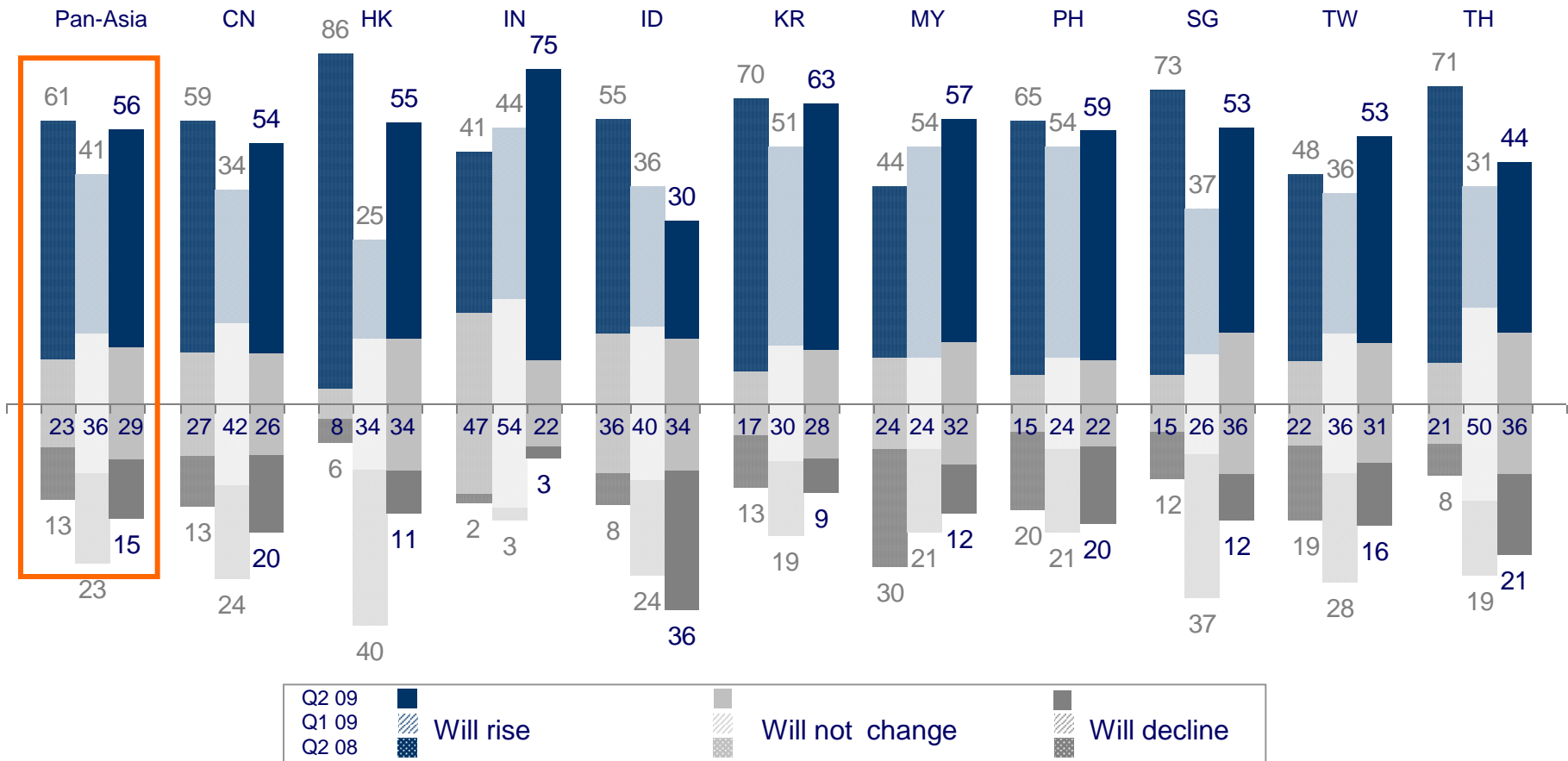


View on Inflation

Inflation could be a returning concern for Asian investors in the longer term. 56% of Asian investors (ex-Japan) expect inflation to rise the next quarter compared to 41% in Q1 09.

View on the Inflation – Q3 09

% of respondents who think inflation will rise, not change and decline



Base: All Respondents



Investment Strategy

Asian investors are moving away from a conservative investment strategy focusing on capital preservation to a more balanced portfolio that delivers stable returns or a more aggressive strategy focusing on capital appreciation.

Summary for Key Asian Markets

(% of investment holdings)

| | Conservative Investment Strategy | | Balanced Investment Strategy | | Aggressive Investment Strategy | |
|----|----------------------------------|-------|------------------------------|-------|--------------------------------|-------|
| | Q1 09 | Q2 09 | Q1 09 | Q2 09 | Q1 09 | Q2 09 |
| CN | 15% | 7% ↓ | 55% | 53% | 30% | 40% ↑ |
| HK | 37% | 21% ↓ | 39% | 54% ↑ | 24% | 25% |
| IN | 21% | 21% | 69% | 58% | 10% | 21% ↑ |
| SG | 29% | 25% ↓ | 61% | 61% | 10% | 14% ↑ |
| TW | 30% | 21% ↓ | 56% | 60% | 14% | 19% ↑ |

Q2 09 Investments

Cash, gold, local stocks, foreign currency and local residential real estate were popular with investors in key Asian markets as investment tools in Q2 09.

Top Investment Tools in Q2 2009

Summary for Key Asian Markets

(% of investors who invested)

1st

2nd

3rd

4th

Pan-Asia

Cash/ Deposits (81%)

Local residential real estate (self-occupied) (52%)

Local stocks (48%)

Gold (44%)

CN

Cash/ Deposits (75%)

Local stocks (69%)

Gold (60%)

Local residential real estate (self-occupied) (56%)

IN

Gold (90%)

Cash/ Deposits (86%)

Local residential real estate (for investment) (82%)

Local residential real estate (self-occupied) (79%)

HK

Cash/ Deposits (70%)

Local stocks (63%)

Foreign currency (62%)

Local residential real estate (self-occupied) (42%)

SG

Cash/ Deposits (84%)

Local stocks (62%)

Local residential real estate (self-occupied) (37%)

Local MF & UT (33%)

TW

Cash/ Deposits (85%)

Local stocks (65%)

Overseas MF & UT (63%)

Foreign currency (56%)



Future Investments – Q3 09

Cash, gold, local stocks, and local residential real estate remain popular investment tools for Q3 09 among investors in key Asian markets.

Top Investment Tools in Q3 2009

Summary for Key Asian Markets

(% of investors who intend to invest more)

| | 1st | 2nd | 3rd | 4th |
|----------|----------------------|--|---|--|
| Pan-Asia | Local stocks (27%) | Cash/ Deposits (23%) | Gold (22%) | Local residential real estate (for investment) (19%) |
| CN | Local stocks (40%) | Gold (34%) | Cash/ Deposit (31%) Local bonds/ fixed interest securities (31%) | Index linked to deposit accounts (28%) Market linked product (principal not guaranteed)(28%) |
| IN | Gold (36%) | Reits / Real estate property funds (21%) | Local residential real estate (self-occupied) (18%) Local residential real estate (for investment) (18%) | Local MF & UT (14%) |
| HK | Cash/ Deposits (33%) | Local stocks (32%) | Foreign currency (26%) | Gold (25%) |
| SG | Cash/ Deposits (33%) | Local stocks (32%) | Overseas stocks (21%) | Local bonds/ fixed interest securities (20%) Local residential real estate (for investment) (20%) |
| TW | Local stocks (40%) | Cash/ Deposits (34%) | Gold (27%) | Local residential real estate (self-occupied) (26%) |

IN SUMMARY

Conclusion

- **ING's Viewpoint**

- Investor sentiment in Asia largely driven by the market rally
 - Economic prospects have not changed much since the beginning of the year
 - Economic indicators do not point to signs of recovery in most markets, with exception of China and India
- Market consolidation expected in Q3 09
 - Markets rallied in Q1 09 and Q2 09 because stocks were relatively cheap against their long-term valuations
 - Expect slight sell-down in markets as stocks are currently a little overvalued relative to medium and longer-term valuations
 - Corporate earnings for more export-driven sectors may still disappoint
- The worst not over for the US economy
 - Expect US economic recovery in 2010 but risks remain for Q3 09 including:
 - Continuing rise in unemployment; further dips in consumption; more potential negative news from the housing, automobile and consumer luxury goods sectors

Conclusion

- **Overall Advice for Investors**

- Market consolidation in Q3 2009 may offer opportunities for investors
 - Not advisable to enter the market all at once as we expect markets to consolidate
 - Diversify markets and sectors and adopt long-term approach
 - Consider defensive sectors with reliable growth or sectors which are less dependent on export-growth
 - e.g. Pharmaceuticals, non-discretionary consumer and property sectors
- Inflation (as a result of government stimulus packages) will impact investors in the long run when economies start to pick up:
 - Consider moving away from holding cash in the longer term
 - Consider investments in gold or real estate to beat inflation

APPENDIX

Background on the ING Investor Dashboard

- ING Investor Dashboard measures and tracks investor sentiment and behaviour of mass affluent investors each quarter across 13 Asia Pacific markets
 - Markets surveyed include China, Hong Kong, India, Indonesia, Korea, Malaysia, the Philippines, Singapore, Taiwan, Thailand, Japan, Australia and New Zealand
- Each market covered in the survey is assigned an investor sentiment score ranging from 0 (least optimistic) to 200 (most optimistic)
- First quarterly survey in Asia Pacific that also provides a pan-Asia (ex-Japan) investor sentiment index
 - Pan-Asia investor sentiment index is derived from the median investor sentiment index scores of all 10 Asian markets and excludes Japan, Australia and New Zealand
 - Allows each market in Asia Pacific to be benchmarked and tracked against the pan-Asia index

Background on the ING Investor Dashboard

- Launched in Asia Pacific in October 2007 following the success of ING's Investor Barometer in Europe, which measures the sentiment of private investors and is closely tracked by the European financial industry
- Q2 09 survey was conducted in June 09 and involved online surveys
- Respondents are aged 30 years and above, and have disposable assets or investments of US\$100,000* and above
- Total sample size of 1,314 mass affluent investors
- Survey conducted by international and independent research firm# and is tracked by major financial and business media organisations across all 13 markets in Asia.

* *Exception for Indonesia (disposable assets or investments of US\$56,000 and above) and the Philippines (disposable assets or investments of US\$100,000 or monthly income of Php250,000 and above)*

Survey in Q2 09 was conducted by Research International